

# COMPLAINTS & COMPLIMENTS POLICY

If you would like to make a complaint or compliment about any aspect of our service, please speak or write to the relevant Project Manager of each site in the first instance:

**Nature Garden Kirstie Norman/Rebecca Dick**

**Adventure Play Project Lola Oloyede**

**Karting Project INTERIM**

**Bolton Crescent Adventure Playground Theo Pearson**

Oasis has a formal complaints procedure available at any time which can be obtained by contacting the director, Joanne Brown, on 020 7622 8756 or director@oasisplay.org.uk

Any written complaints or compliments should be addressed to:

Joanne Brown

Director

33 Priory Grove

Stockwell

London

SW8 2PB