



## **COMPLAINTS & COMPLIMENTS POLICY**

If you would like to make a complaint or compliment about any aspect of our service, please speak or write to the relevant Project Manager/senior worker of each site in the first instance:

**Nature Garden**  
**Adventure Play Project**  
**Karting Project**  
**Inclusion Project**

**Kirstie Norman**  
**Jolene Campbell**  
**Malcolm Brebner**  
**Lawrence Lubbock**

Oasis has a formal complaints procedure available at any time which can be obtained by contacting the director, Joanne Brown, on 020 7622 8756 or [director@oasisplay.org.uk](mailto:director@oasisplay.org.uk)

Any written complaints or compliments should be addressed to:

Joanne Brown  
Director  
33 Priory Grove  
Stockwell  
London  
SW8 2PB