

## **COMPLAINTS & COMPLIMENTS POLICY**

If you would like to make a complaint or compliment about any aspect of our service, please speak or write to the relevant Project Manager/senior worker of each site in the first instance:

Nature Garden
Adventure Play Project
Karting Project
Inclusion Project

Kirstie Norman Jolene Campbell Malcolm Brebner Lawrence Lubbock

Oasis has a formal complaints procedure available at any time which can be obtained by contacting the director, Joanne Brown, on 020 7622 8756 or director@oasisplay.org.uk

Any written complaints or compliments should be addressed to:

Joanne Brown
Director
33 Priory Grove
Stockwell
London
SW8 2PB